

**WRITTEN QUESTION TO THE MINISTER FOR HEALTH AND SOCIAL SERVICES  
BY SENATOR S.C. FERGUSON  
ANSWER TO BE TABLED ON TUESDAY 6th DECEMBER 2011**

**Question**

In relation to the implementation timetable of the recent KPMG Report (Table 8.2.9, p.167), would the Minister confirm whether Health and Social Services is on track to –

- (a) identify the patient groups which are suitable for telehealth (the delivery of health-related services and information via telecommunications technologies) and healthcare;
- (b) undertake the initial rollout of 50% during 2012;
- (c) begin training staff on monitoring equipment from March 2012; and
- (d) would the Minister list and explain the planned timeline?

**Answer**

The KPMG report referred to was the technical document that underpinned HSSD's Green Paper *Caring for each other, Caring for ourselves*. It included key themes, indicative timelines and actions at a very high level. These were translated into the three scenarios as outlined in the Green paper.

Over 1300 responses were received to the Green Paper consultation. Respondents were overwhelmingly in favour of significant service redesign in order to better meet the Island's current and future needs (Option 3 as outlined in *Caring for each other, Caring for ourselves*).

As part of this redesign process HSSD has selected, for immediate early development, eight high impact areas all with existing capacity challenges. Since September 2011 work has been underway to develop a 3 year business case for each area (2013 to 2015) outlining the detail of the change required and the associated timescales. It is envisaged that three of these eight areas - Chronic Obstructive Pulmonary Disease, *Step up Step Down* Care and Dementia – will utilise telehealth.

These business cases, which are currently being developed, will feed into the States of Jersey Strategic Plan and Medium Term Financial Plan which will set out funding for the 3 years period 2012 – 2015. They will also feed into the White Paper to be produced in the Spring 2012. This White Paper will outline the service redesign in detail and provide a timescale agreed by HSSD and the Ministerial Oversight Group.

Alongside these business cases HSSD is also developing a transition plan for the period 2012 to 2021. This will map the development, delivery and cost of the eight business cases and the eight associated service work streams. It will also set out details relating to eight additional cross cutting and enabling work streams for example: workforce, IT and estates. The transition plan will ensure the articulation, coordination and implementation of a complex series of inter-related programmes and projects designed to deliver a new system of health and social care for Jersey.

Dependent on ongoing development of the business cases, the transition plan and the White Paper, it is proposed that the development of the community infrastructure<sup>1</sup> required to support the first cohort of Telehealth patients will begin in mid 2012 with roll-out in early 2013.

These timescales do not directly reflect those indicative timelines outlined in the technical document however the HSSD planning process, which represents a significant volume of highly complex demanding work, is on track to deliver a White Paper with detailed service redesign proposals relating to Telehealth and other initiatives by Spring 2012.

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<sup>1</sup> Telehealth requires specialist teams to respond to alerts plus infrastructure to provide the necessary community care for the patient.